

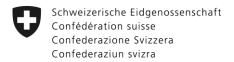
Federal Department of the Environment, Transport, Energy and Communication DETEC

**Federal Office for Civil Aviation FOCA**Division Aviation Policy and Strategy

**Swiss Confederation** 

Airline's contact person concerning Regulation EC No 261/2004 (Air Passenger Rights - Regulation about compensation and assistance to passengers in the event of denied boarding, downgrading and of cancellation or long delay of flights)

Airline's name:					
Airports served:	☐ ACH ☐ BRN ☐ BSL ☐ GVA	□ LUG □ SIR □ ZRH			
Contact person(s) of the airline for Regulation EC No 261/2004 issues:					
Responsible contact person within the airline:			2. Contact Person in Switzerland:		
			$\square$ See main contact person (only if address in Switzerland is available)		
☐ Ms. ☐ Mrs. ☐ Mr.			☐ Ms. ☐ Mrs. ☐ Mr.		
Family Name			Family Name		
Name			Name		
Function			Function		
Address			Address		
P.O Box			P.O Box		
Postal code			Postal code		
City			City		
Country			Country	Switzerland	
Phone			Phone		
E-Mail			E-Mail		
Place, date			Signature & stam	p	



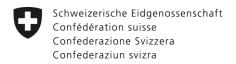
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## Handling agent's contact person concerning Regulation EC No 261/2004

Airline's name:					
Airport:	Handling agent's name:				
Please fill in one handling agent contact person per airport.					
Contact person(s) of the handling agent for Regulation EC No 261/2004 issues who is authorized to communicate and cooperate with FOCA:					
Contact person of the handling agent:					
□ Ms. □ Mrs. □ Mr.					
Family Name					
Name					
Function					
Address					
P.O Box					
Postal code					
City					
Country	Switzerland				
Phone					
E-Mail					
Place, date		Signature & stamp			
Place, date		Signature & stamp handling agent			



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## Public address concerning Regulation EC No 261/2004

Please fill in an address FOCA may publish for passengers.

Airline's name:	
Address	
P.O Box	
Postal code	
City	
Country	
Phone	
E-Mail	
Place, date	Signature & stamp

Please return these forms to:

Federal Office of Civil Aviation FOCA Team Passenger Rights 3003 Bern Switzerland

Email: passengerrights@bazl.admin.ch

If any changes regarding contact details: report immediately to FOCA