**Federal Office of Civil Aviation FOCA** Safety Divisions

**Swiss Confederation** 

# FOCA GM/INFO

Guidance Material / Information

# **Information Security**

The purpose of this GM/INFO is to provide guidance for organisations to implement an information security management system.



| Scope                   | Guidance to implement an ISMS   |
|-------------------------|---|
| Applies to <sup>1</sup> | AOC-Holders, ATOs, AeMCs, CAMOs, NCC-, FSTD- and SPO-Operator <sup>2</sup> , organisations holding a Part-145 maintenance or Part-21 production approval, EASA certified airports, ATM/ANS providers and USSP |
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<sup>&</sup>lt;sup>1</sup> For exceptions, refer to chapter 0.5

<sup>&</sup>lt;sup>2</sup> commercial & non-commercial with complex motor-powered aircraft

# Log of Revision (LoR)

| Date       | Issue | Revision | Highlight of Revision   | Prepared by        | Released by   |
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| 30.07.2025 | 1     | 1        | External reporting and Part-IS derogation specified in more detail among smaller changes and improvements | SBFF,STOZ,<br>SISE | Members of the pro-<br>ject decision body<br>Juni-Juli 2025 |
|            |       |          |   |                    |   |

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# List of Abbreviations LoA ISS 1/ REV 1/30.06.2025

The following abbreviations are within this GM/INFO:

| Abbreviation | Definition  | Abbreviation | Definition   |
|--------------|---|--------------|--|
| AeMC         | Aero Medical Centres                                | ISMS         | Information Security Manage-                             |
| AOC          | Air Operator Certificate                            |              | ment System  Meintenance Organisation An                 |
| ANS          | Air Navigation Services                             | MOA          | Maintenance Organisation Approval                        |
| ATO          | Approved Training Organisa-<br>tion                 | MOE          | Maintenance Organisation Exposition                      |
| ATM          | Air Traffic Management                              | MOPSC        | Maximum Operational Pas-<br>senger Seating Configuration |
| BITD         | Basic Instrument Training Device                    | NASP         | National Aviation Security                               |
| CAMO         | Continuing Airworthiness<br>Management Organisation |              | Program  Non-Commercial air opera-                       |
| CAME         | Continuing Airworthiness Management Exposition      | NCC          | tions with Complex motor-<br>powered aircraft            |
| CAP          | Corrective Action Plan                              | OMM          | Organisation's Management<br>Manual                      |
| CL           | Certification Leaflet                               | ОТ           | Operating Technology                                     |
| СМРА         | Complex Motor Powered Aircraft                      | POA          | production organisation approval                         |
| CSH          | Cyber Security Hub                                  | POE          | Production Organisation Ex-                              |
| CVSS         | Common Vulnerability Scoring System                 |              | position   |
| FA04         | European Union Aviation                             | SMS          | Safety Management System                                 |
| EASA         | Safety Agency                                       | SPO          | Specialised Operations                                   |
| ED           | Executive Director                                  | USSP         | U-Space Service Providers                                |
| ELA 2        | European Light Aircraft                             |              |  |
| EU           | European Union                                      |              |  |
| FOCA         | Federal Office of Civil Aviation                    |              |  |
| FNPT         | Flight Navigation Procedures<br>Trainer             |              |  |
| FSTD         | Flight Simulation Training De-<br>vice              |              |  |
| GM/INFO      | Guidance Material / Information                     |              |  |
| ICAO         | International Civil Aviation Or-<br>ganisation      |              |  |
| ICT          | Information and Communica-<br>tion Technology       |              |  |
| IJ           | Implementing Journal                                |              |  |
| ISMM         | Information Security Manage-<br>ment Manual         |              |  |

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#### 0 Introduction

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All Guidance Material/Information (GM/INFO) are intended to assist the organisation/operator in administrative matters. The administrative requirements and processes will facilitate liaising with the Federal Office of Civil Aviation (FOCA). It is to be considered a tool for the organisation/operator to ease processes of obtaining required and defined approvals and authorisations issued by the FOCA. Using the GM/INFO will be conducive to establishing compliance with FOCA requirements and will lead through the respective certification or variation process regarding administrative tasks.

#### 0.1 Terms and Conditions

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The use of the male **gender** should be understood to include male and female persons.

The most frequent **abbreviations** used by the **EASA** are listed here: <u>easa.europa.eu/abbreviations</u>. When used throughout the GM/INFO the following terms shall have the meaning as defined below:

| Term                | Meaning  | Reference   |
|---------------------|--|---|
| shall, must, will   | These terms express an obligation, a positive command.   |   |
| may                 | This term expresses a positive permission.   |   |
| shall not, will not | These terms express an obligation, a negative command.   | EC English Style Guide  |
| may not, must not   | These terms express a prohibition.   |   |
| need not            | This term expresses a negative permission.   |   |
| could               | This term expresses a possibility.   |   |
| should              | This term expresses an obligation when an acceptable means of compliance should be applied.        | EASA Acceptable Means of Compliance publications FOCA policies and requirements |
| ideally             | This term expresses a best possible means of compliance and/or best experienced industry practice. | FOCA recommendation   |

### 0.2 Legal References

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Basic Regulation (EU) 2018/1139

Commission Implementing Regulation (EU) 2023/203

Commission Delegated Regulation (EU) 2022/1645

Commission Regulation (EU) 965/2012

Commission Regulation (EU) 1178/2011

Commission Regulation (EU) 1321/2014

Commission Regulation (EU) 748/2012

Commission Regulation (EU) 139/2014

Commission Regulation (EU) 2015/340

Commission Regulation (EU) 376/2014

Commission Regulation (EU) 2015/1018

Commission Implementing Regulation (EU) 2017/373

Commission Implementing Regulation (EU) 2021/664

ED Decision 2023/008/R

ED Decision 2023/009/R

Bundesgesetz über die Informationssicherheit beim Bund

# 0.3 Purpose of this GM/INFO

This document is intended to assist the organisation/operator in implementing an ISMS in accordance with the above stated <u>legal references</u>. It explains the FOCA's approach and reading of various requirements and provides easy to digest information in addition to the EASA's Part-IS GM described in the <u>Easy Access Rules for Information Security</u> and other guidance material. It provides guidance on the process to implement the Part-IS requirements into the organisation. It is important to know that EASA Part-IS itself is not subject to a standalone certification, and FOCA will audit organisations subject to the regulation as part of their regular oversight activities.

In addition, this document should serve to identify and evaluate a possible derogation within the organisation and addresses the mandatory reporting requirements for information security incidents and vulnerabilities.

### 0.4 Scope of document

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The scope of the document encompasses selected topics within the regulation, of which FOCA identifies they are most relevant and crucial for all applicable organisations. The level of detail might differ and is generally held on a high level. Therefore, this document does not claim to be complete, and its application cannot be considered as fully compliant to all the regulatory requirements of Part-IS. It is meant to be used aside with the corresponding official regulatory material.

## 0.5 Exceptions for the applicability of Part-IS

If the scope of work of an organisation aligns with the exceptions stated in the table below, Part-IS requirements are not applicable for the organisation and no further actions need to be considered in terms of compliance. However, Part-IS requirements might become applicable, if any changes to the organisation exceeds the exception criteria below.

| Domain                             | Exceptions  |
|------------------------------------|---|
| Technical organisations (Part-145) | Solely maintaining Part-ML aircraft   |
| CAMO                               | Solely managing Part-ML aircraft  |
|                                    | <ul><li>Solely operating ELA 2 aircraft</li><li>Single-engine propeller driven aeroplanes &amp;</li></ul> |
| Air Operators                      | MOPSC < 6 & non-CMPA & A to A VFR day ops   |
|                                    | - Single-engine helicopter & MOPSC < 6 & non-<br>CMPA & A to A VFR day ops                                |
| Approved Training Organisations    | - Solely involved in training activities of ELA 2 aircraft  |
| Approved Framing Organisations     | - Solely involved in theoretical training   |
| FSTD Operators                     | - Solely involved in the operation of FSTDs for ELA 2 aircraft  |
| ATM and ANS providers              | ANS providers holding a limited certificate in accordance with point ATM/ANS.OR.010                       |
| AT IVI AITU AITO PIOVIDEIS         | - FIS providers declaring their activities in accordance with point ATM/ANS.OR.015                        |
| Production organisations (Part-21) | - Solely involved in the production of ELA 2 aircraft   |

For details refer to Article 2 of Commission Implementing Regulation (EU) 2023/203 and Commission Delegated Regulation (EU) 2022/1645.

## 0.6 Organisation / Operator Responsibilities

Before notifying FOCA about any changes according to IS.I/D.OR.255, it is essential for the organisation to be familiar with the regulation and to submit the complete and traceable documentation in respect to the applicable regulation of its or their approvals and according to the approved process.

The organisation must ensure that all parts of the exposition system are revised in a manner as to be compliant with the requirements related to information security.

# 0.7 Entities in scope of the National Aviation Security Program (NASP)

Organisations bound by the provisions of the Aviation Security Regulation (EU) 2019/1583 and consequently, by the National Aviation Security Program (NASP chapter 19) may regard the implementation of these requirements as equivalent to the requirements of Part-IS. In order to circumvent redundancy in oversight activities, FOCA may elect to employ the NASP as a legal foundation to supervise the implementation of Part-IS requirements in pertinent circumstance.

### 1 Background Information

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The term "Part-IS" denotes a collection of European regulations established between 2022 and 2023 aimed at improving information security, commonly referred to as cybersecurity, within the aviation sector.

These regulations recognize that the aviation sector is highly interconnected and vulnerable to various information security threats, including cyber-attacks, human errors, and process failures. By implementing these rules, the European Union aims to standardise and enhance information security practices, thereby improving the resilience of aviation operations against malicious threats and ensuring public safety.

It is recommended for organisations to incorporate these information security requirements into their existing aviation safety management systems (SMS), ensuring a seamless and comprehensive approach to managing both safety and information security risks.

In today's dynamic digital landscape, the security of information is not just a business necessity but a cornerstone of organisational integrity. An ISMS serves as a structured framework to manage and protect sensitive and safety critical data, ensuring compliance, risk mitigation, and stakeholder trust.

An effective ISMS provides a risk-based approach to information security. By identifying, analysing, and mitigating information security risks, the organisation can reduce vulnerabilities and respond to incidents swiftly and efficiently. Implementing an ISMS promotes a culture of information security across all levels of the organisation. Training, awareness, and accountability become integral, empowering employees to recognize and respond to cyber threats effectively.

An ISMS is not a static framework but a continuous process of improvement. Through regular monitoring, audits, reviews and defined responsibilities, the system adapts to new threats, technologies, and business requirements, ensuring relevance and resilience.

Even though the applicable regulations primarily address the implications of aviation safety, it makes sense for an ISMS to incorporate the entire organisational landscape and to include other aspects such as business continuity, data privacy and aviation security related processes where applicable. This means that from a compliance perspective, only the aviation safety implications are relevant. However, it is in an organisation's best interest to consider all processes in its ISMS that pose a potential or actual information security risk.

### 2 Management system integration

Integrating an ISMS into an already existing management system (e.g. SMS) seems to be an efficient way and can reduce redundancies, as both systems, despite their different focuses, have several important similarities. Both systems are structured, systematic approaches to managing risks. From an organisational perspective, different types of risks interact with each other, and the implementation of certain controls may address more than one type of risks. Therefore, FOCA recommends considering such an integrative approach.

Here are some examples of commonalities in both systems.

- Management commitment
- Policy and procedures
- Risk management
- Record keeping
- Training and awareness
- Audits and reviews
- Stakeholder communication (internal and external reporting)
- Reporting and continuous improvement

Regarding the introduction of Part-IS, it is not necessary, unlike other changes from the past, to seek a separate approval. The obligation to implement Part-IS in the existing organisation arises from the requirements for the already existing approval (for example refer to 145.A.200A / CAMO.A.200A / 21.A.139A / 21.A.239A / ORx.GEN.200A / ... etc).

The individual parts of Part-IS must be implemented by certain deadlines based on the requirements of the various regulations listed above. At present, the FOCA does not intend to carry out separate audits and/or inspections (pre-audits) in advance to verify the compliance of the respective organisation regarding the full implementation of Part-IS. The responsibility for timely implementation lies with the organisation, based on the already implemented Management of Change process, which is mandatory for every organisation through the SMS.

In a next step, at the latest when the full implementation of Part-IS is mandatory under the existing approval, the FOCA will check compliance on this topic as part of its continuous, periodic surveillance. Should any deviations be identified during such surveillance activities, this will be documented as part of the recording of findings. This should enable the organisation to approach full compliance by dealing with the findings (CAP, root cause analysis, corrective action) in accordance with its established processes.

As mentioned above, the FOCA recommends an integrated approach to implementing the requirements of Part-IS. This is, of course, accompanied by the recommendation of an integrated description of the management system, including Part-IS. The existing manual structure can be supplemented with the topics of Part-IS and the corresponding gaps in the description can be filled.

Alternatively, the organisation can, of course, also create a stand-alone Information Security Manual (ISMM).

Table 2 in the <u>EASA Guidelines Part-IS oversight approach</u> lists some of the elements to be implemented by the organisations to be ready to operate the ISMS.

### 2.1 Key Requirements

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Some of the key concepts of the ISMS prescribed by Part-IS are further explained in the following paragraphs.

#### Policies and procedures

Developing comprehensive information security policies, processes and procedures is a fundamental requirement under Part-IS. These policies and procedures form the backbone of your ISMS, providing a structured approach to managing and mitigating information security risks.

From a practical standpoint, your organisation should start by creating an inventory of all relevant systems followed by conducting a risk assessment to identify potential threats and vulnerabilities with a possible impact on aviation safety. Based on these findings, draft policies that clearly outline acceptable use of information systems, ensuring all employees understand what constitutes appropriate and inappropriate behavior when handling digital assets. These policies should cover various scenarios, including remote work, mobile device usage, and the handling of sensitive data, to ensure comprehensive coverage.

In addition to acceptable use policies, it is essential to develop detailed incident response plans. These plans should provide step-by-step guidance on how to detect, report, and respond to information security incidents. They should specify roles and responsibilities during an incident, including communication, investigation, resolution and who is taking decisions. The implementation of such is up to the organisation. FOCA does not mandate specific tools. If, for instance, an organisation was to decide that the above is suitable to be implemented in its existing ERP system, this would be acceptable to the authority.

Access control measures are another critical component; these policies should define how access to information systems and data is granted, managed, and revoked.

Establish clear guidelines for data protection, including encryption, data retention, and secure disposal practices. To ensure the effectiveness of these policies, they must be easily accessible to all employees and regularly reviewed and updated to reflect changes in technology, regulations, and emerging threats. Regular training and awareness programs should be conducted to keep staff informed and compliant with the latest security practices.

#### Mapping of dependencies

Mapping dependencies within your organisation is a critical step in implementing an effective Information Security Management System (ISMS) as required by Part-IS.I.OR. This process involves identifying and documenting how each department relies on others and on external service providers. Understanding these interdependencies is essential for creating a comprehensive risk management strategy.

Start by engaging each department to outline their key functions and the internal and external resources they depend on to conduct their operations. This includes identifying software systems, information, data flows, and third-party services that support daily activities.

Part-IS.I/D.OR.235 places specific emphasis on the role of external service providers, such as software vendors and outsourcing companies, in your organisation's information security framework. When mapping these dependencies, it is important to assess the security posture of these external partners, and whether they are themselves subject to the requirements of Part-IS.

Evaluate their information security policies, practices, and controls to ensure they meet your organisation's standards and regulatory requirements. According to GM1 IS.I/D.OR.205(b), the interfaces with other parties, such as service providers and supply chains, should be identified based on the exchange of data and information, as these could lead to increased information security risks due to mutual exposure.

Contracts with these providers should include clauses that mandate compliance with your security requirements and allow for audits to verify their adherence to these standards.

#### **Risk Management**

In the initial implementation phase of Part-IS, conducting thorough risk assessments is crucial for identifying information security risks that could impact aviation safety. Start by assembling a dedicated team with representatives from various departments, including IT, ground operations, flight operations, training, maintenance, charter, finance, human resources, and management.

This team should undertake a comprehensive review of all information and communication technology systems and data to identify potential vulnerabilities and threats. Document the findings in a risk register, categorising risks based on their potential impact and likelihood of occurrence. This structured approach ensures that all potential risks are identified and prioritised effectively.

Once the initial risk assessment is complete, the next step is to develop and implement risk treatment plans to mitigate the identified risks. This involves selecting appropriate controls and measures to address each risk based on its severity. For technical risks, consider implementing solutions such as firewalls, encryption, password management, and intrusion detection systems. For process-related risks, introduce improvements such as regular audits, incident response protocols, and access control measures.

Ensure that all mitigation measures are managed within the ISMS.

Regularly review and update these plans to adapt to new threats and changes in the organisational environment, maintaining a proactive approach to information security management.

#### Information security incident detection, response and recovery

Setting up robust mechanisms for information security incident detection, response, and recovery is critical for safeguarding your organisation's information assets. Begin by installing and configuring advanced monitoring tools that can detect potential security threats. These tools should be capable of identifying unusual patterns, such as unauthorized access attempts, malware activity, and data exfiltration.

Designate a team (internal or outsourced) responsible for continuously monitoring these alerts and ensuring swift detection of incidents. Develop a clear incident response plan that outlines the steps to be taken once a potential threat is identified, including immediate actions to contain the threat and to prevent further damage.

Equally important is establishing comprehensive procedures for responding to and recovering from information security incidents. These procedures should detail the roles and responsibilities of all relevant personnel during an incident, ensuring coordinated and efficient action.

Implement a structured process for assessing the impact of the incident, determining its scope, and identifying affected systems and data. This should be followed by containment measures to limit the spread of the threat, eradication efforts to remove malicious elements, and recovery steps to restore affected systems and data to normal operation. Ensure that all actions taken are documented for post-incident analysis and reporting.

Develop a business continuity plan that includes strategies for maintaining essential operations and flight safety during an incident, minimising disruption, and ensuring a quick return to normality. Regularly test and update these procedures through simulations and drills to ensure readiness and effectiveness in real-world scenarios.

#### Training and awareness

When considering information security, our thoughts typically focus on the two elements, human factors and processes.

Even though profound IT-knowledge is required in many aspects in the context of information security, it is widely recognised that one of the most vulnerable points in an organisation's security is its personnel. Human error, lack of awareness, and inadequate training can all lead to significant security

breaches. Thus, it should not come as a surprise that personnel requirements is a crucial component of the Information Security Management System (ISMS) outlined in IS.I/D.OR.240

In the initial implementation phase, it is essential to develop a comprehensive training program that covers all aspects of information security relevant to your organisation. This program should be designed to equip all employees, including those not directly involved in the implementation of Part-IS, with the necessary knowledge and skills to adhere to ISMS procedures.

Begin by conducting a training needs analysis to identify the specific knowledge gaps and training requirements for different roles within your organisation. Develop tailored training modules that address these needs, including topics such as recognising phishing attempts, proper personal data handling practices, and the importance of following security protocols.

Regular training sessions, workshops, and e-learning modules can be effective in maintaining a high level of security awareness among staff. Additionally, periodic assessments and refresher courses should be implemented to ensure that employees remain up to date with the latest security practices and threats

#### Reporting and continuous improvement

Maintaining comprehensive records of information security incidents and actions taken is essential for the effectiveness of your Information Security Management System (ISMS). In the initial implementation phase, establish robust internal reporting mechanisms that ensure timely communication of incidents within the organisation. A formal liaison between information security and safety roles is essential.

This involves creating a clear and accessible reporting protocol that all employees can follow to report potential security issues. Document each incident meticulously, including the nature of the incident, the response actions taken, and the outcomes. This documentation not only helps in understanding the incident better but also provides valuable data for analysing trends and identifying recurring issues. Ensure that the incident records are securely stored and easily retrievable for future reference, compliance audits, and analytics.

In addition to internal reporting, it is imperative to report significant incidents to relevant authorities as mandated by IS.I/D.OR.230. This ensures transparency and compliance with legal requirements, helping to build trust with regulatory bodies and stakeholders. For detailed National and European legal requirements and associated reporting process see chapter "Reporting process".

Regularly review and update your policies, procedures, and controls based on lessons learned from past incidents and evolving threats. Conduct periodic audits and assessments to evaluate the effectiveness of your security measures and identify areas for enhancement. Encourage a culture of feedback within the organisation where employees can suggest improvements and report potential vulnerabilities without fear of retribution.

#### 2.2 ISMM Approval Ch. 2.2 ISS 1 / REV 1 / 30.06.2025

If the organisation choses to establish a separate ISMM, the initial issue shall be approved by FOCA as required by Part-IS point IS.I/D.OR.250(b). However, as described under point 2, the preferred method is to integrate the content of an ISMM into other expositions (e.g. OMM) already held by the organisation.

In the case of an integrated description of the Part-IS topics, the OMM adjustment can be requested accordingly through the applicable FOCA processes.

If special Part-IS topics need to be described in other expositions (e.g. CAME, MOE, POE etc.), these changes are to be handled by means of a description in the respective exposition ( > Changes requires prior approval). To assist the organisation with the initial compliance, FOCA provides a compliance checklist, which can be found in the Annex of this document.

### 2.3 Submission of application documents

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FOCA expects that all concerned organisations submit the documentation at least a minimum of 8 weeks in advance of the applicability date of Part-IS through the applicable FOCA processes. Because of the high volume of applications expected, it might not be possible for FOCA to process the submissions before the applicability date.

Documents to be submitted

- ISMM or updated OMM, CAME or other exposition in case of ISMM integration into existing document landscape
- Part-IS compliance checklist

### 3 Derogation

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The FOCA recognises the possibility of an organisation to obtain an approval not to implement the requirements of Part-IS in accordance with IS.I/D.OR.200(e) and will support an application wherever possible and appropriately. In doing so, the FOCA relies not only on the regulation but also on the additional guideline issued by the EASA for the application of derogation, where it is adequate and applicable for the Swiss civil aviation landscape (see Online Resources and References).

Without prejudice to the obligation to comply with the reporting requirements laid down in Commission Regulation (EU) No 376/2014(1) and the requirements of point IS.I/D.OR.200(a)(13), the organisation may be granted an approval by the FOCA not to apply the requirements set out in points (a) to (d) and the related requirements set out in points IS.I/D.OR.205 to IS.I/D.OR.260 if it demonstrates to the satisfaction of the FOCA that its activities, facilities and resources, and the services it operates, provides, receives and maintains, do not pose an information security risk with a potential impact on aviation safety, either to itself or to other organisation. This is then to be considered a derogation.

In any case, the approval of the FOCA is based on a documented risk assessment of information security, which must be carried out by the organisation or a third party in accordance with point IS.I/D.OR.205 and reviewed and approved by the FOCA as appropriate. This risk assessment can be carried out and documented using the organisation's existing risk assessment procedure, or by using the templates which FOCA provides for the derogation assessment. The resulting risks, if any, should be identified and monitored in the organisation's risk register.

The continued validity of this approval of deviation will be reviewed by the FOCA following the respective surveillance audit cycle and whenever there is a change in the organisation's scope of work.

The risk assessment according to IS.OR.205 of an organisation builds the foundation of the assessment, whether FOCA denies or grants a request. In addition to the risk assessment, other considerations are also taken into account.

#### For example:

High level consideration describing the exposure to the aviation landscape:

- The position of the organisation within the aviation functional chain, and
- its level of contribution to safety consequences.

Detailed consideration about processed or produced safety related information:

- The services the organisation provides and receives incl. their interfaces
- The processes the organisation has established to provide and receive the services

To assist organisations in the assessment of their application, the FOCA has developed basic criteria and conditions that provide **an indication** of whether a corresponding application for derogation has **a prospect of success**. Even though basically any organisation in the scope of Part-IS can apply for a

derogation, FOCA will triage applications based on those criteria and conditions stated below, before a detailed assessment.

It is important to note that the conditions and justifications noted below cannot be considered as an automatic authorisation or refusal. Each application of an organisation will be assessed individually. Furthermore, applications for partial exemption from individual articles are not possible.

| Domain                             | Potential approval of a derogation application |
|------------------------------------|--|
| Air Operators (incl. CAMO)         | Yes, under certain conditions                  |
| Approved Training Organisations    | Yes, under certain conditions                  |
| CAMO (without AOC)                 | Yes, under certain conditions                  |
| FSTD Operators                     | Yes, under certain conditions                  |
| Technical organisations (Part-145) | Yes, under certain conditions                  |
| Production organisations (Part-21) | Yes, under certain conditions                  |
| <u>Airports</u>                    | No   |
| ATM and ANS providers              | No   |
| USSP                               | No   |
| Aeromedical Centers AeMC           | No   |

### Air Operations, Aircrew and Aero medical Centres Ch. 3.1 ISS 1 / REV 0 / 01.04.2025 3.1

| Likelihood of approval <sup>3</sup>                              | Condition   | Affected Approvals |
|--|---|--------------------|
| A request on<br>derogation is<br>most likely de-<br>nied by FOCA | <ul> <li>The organisation is systemically relevant at the federal level:         <ul> <li>Monopoly/systemically important (aviation policy = international accessibility), e.g. Flag Carriers</li> </ul> </li> <li>The organisation operates on behalf of the Swiss Confederation (e.g. international transport of Federal Councils or SWISSINT)</li> </ul> | / NCC / SPO        |
| A request on   | VFR operations only  Operation with non-complex circuit only  | САТ                |
| derogation is<br>likely to be ap-<br>proved by                   | <ul> <li>Operation with non-complex aircraft only</li> <li>Organisation operating airplane with MTOM &lt; 5.7 t</li> <li>Organisation operating helicopters with MTOM &lt; 3.175 t</li> </ul>   | АТО                |
| FOCA   | FSTD operators operating: BITD, FNPT, FTD only  | FSTD               |

| Likeliho<br>approva                       |                  | Justification   | Affected Approvals |
|---|------------------|---|--------------------|
| A requestion derogation most like nied by | on is<br>ely de- | Due to the sensitivity nature and general high volume of medical data including personal related data and medical licenses, a potential, at least indirect, safety impact seems obvious. Therefore, FOCA does not consider it appropriate or proportionate to approve an application in accordance with IS.OR.200(e). | AeMC               |

<sup>&</sup>lt;sup>3</sup> For applications from organisation to which the listed conditions do not apply, no probability can be given for approval of the derogation request. However, derogations could be granted based on submitted documents and risk assessment.

#### 3.2 Products, parts and appliances

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| Likelihood of approval   | Condition   | Affected Approvals                       |
|--|---|--|
|  | 1. Safety-related or critical services and products of the organisations are not provided by digital processes and informations   |  |
|  | 1.A The shelf life or usage times of materials, components, and/or maintenance intervals are not fully monitored digitally using an externally hosted system.   | POA / MOA                                |
| A request for  | 2. Reliance on third parties ISMS   |  |
| an exemption is generally accepted and can                       | 2.A. No digital maintenance records or organisation which rely on third-party software or platforms (e.g. AMOS, CAMP, Blue Eye) which are already certified or managed with ISMS compliant processes. | MOA, CAMO⁵                               |
| be approved by   | 3. Reduced attack surface <sup>6</sup>  |  |
| FOCA under certain condi-  | 3. A. A large portion of maintenance, CAMO and production systems are offline and have little to no exposure to the public network.   | POA / MOA /<br>CAMO <sup>5</sup>         |
| tions (case-by-<br>case <sup>4</sup> assess-<br>ment).           | 3 B. OT systems are not or only minimally interconnected with IT systems and are not connected to the public network  | POA / MOA                                |
| ment).   | 3 C. No interconnected calibration tools and test stands  | MOA / POA                                |
|  | 3 D.CNC production systems for critical and structural A/C parts are not connected to the internet  | POA / partly<br>MOA (if applica-<br>ble) |
|  | 3.E The organisation does not operate any web applications that have a direct or indirect influence on its productive systems   | POA, MOA,<br>CAMO⁵                       |
| A request on<br>derogation is<br>most likely de-<br>nied by FOCA | If a CAMO is incorporated into an AOC <sup>7</sup> (for exceptions, refer to 3.1).  | CAMO                                     |

<sup>&</sup>lt;sup>4</sup> Case-by-case: It generally depends on the respective requirement. The case-by-case basis for an application always refers to the actual activities of the organization or organizational unit. Therefore, a detailed internal analysis (risk analysis) should be provided with the application.

<sup>&</sup>lt;sup>5</sup> CAMO: In this context, this refers to a so-called "stand-alone" CAMO or other CAMO (e.g. within Part-SPO or Part-NCC) that is not integrated into an AOC (in accordance with Part-CAT).

<sup>&</sup>lt;sup>6</sup> Reduced attack surface: A reduced attack surface refers to minimizing the number of potential entry points or vulnerabilities that attackers can exploit in a system.

<sup>&</sup>lt;sup>7</sup> CAMO incorporated into an AOC: There is no existing AOC without a CAMO. For this reason, a CAMO within a comprehensive management system (including ISMS) cannot derogate individually from the requirements of Part-IS, even if the above criteria apply to the CAMO. The risk to information security therefore does not arise from the activities of the CAMO alone, but from the perspective of the AOC. A derogation would only be possible if the AOC had obtained approval for the derogation from the FOCA in accordance with the criteria listed in 3.1 of Part-IS (i.e., VFR operations only / operation with non-complex aircraft only).

#### 3.3 Aerodromes

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| Likelihood of approval                                   | Condition   | Affected Ap-<br>provals |
|--|---|-------------------------|
| A request on   | 1. The airport operator is under the applicability of the National Aviation   |                         |
| derogation is  | Security Program, NASP chap. 19.  |                         |
| most likely de-  | 2. The airport is considered a critical infrastructure in terms of national   |                         |
| nied by FOCA   | security.   | EASA certified          |
| A request on derogation is likely to be approved by FOCA | 3. None of the above conditions apply.  | airports                |
| No request required                                      | 4. Non EASA certified airports (e.g. LSZG, LSGC) are not in scope of Part-IS. Therefore is no need to issue a derogation request. | ICAO airports           |

#### 3.4 Air Traffic Management

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| Likelihood of approval                                | Justification   | Affected Ap-<br>provals |
|---|---|-------------------------|
| A request on derogation is most likely denied by FOCA | Due to the general complexity of ICT systems, the potential safety implications and the applicability of the National Aviation Security Program, NASP chap. 19, FOCA does not consider it appropriate or proportionate to approve an application in accordance with IS.OR.200(e). | ATM/ANS                 |
| No request required                                   | AFIS providers (e.g. Airport LSZS) are not in scope of Part-IS. Therefore is no need to issue a derogation request.   | AimAio                  |

| Likelihood of approval   | Justification   | Affected Ap-<br>provals |
|--|---|-------------------------|
| A request on<br>derogation is<br>most likely de-<br>nied by FOCA | Due to the high degree of digitalization and automation of ICT systems, the potential safety implications and the information security requirements in regulation (EU)2021/664, FOCA does not consider it appropriate or proportionate to approve an application in accordance with IS.OR.200(e). | USSP                    |

### 3.5 Application procedure

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An application for derogation must be filed according to the approved change processes of the corresponding approvals. It is highly recommended for organisation holds multiple approvals to get in touch with all relevant FOCA sections prior to submit the application.

- 1. Submit a change request in accordance with the standardised procedure. The relevant FOCA form might already offer a section on derogation with specific questions. If this is not the case, the organisation shall provide information to the items below.
  - Affected approval(s) for which a derogation will be applied for.
  - Justification for the exclusion of the provisions.
  - Overview of services the organisation provides and receives.
  - Overview of the architecture of information systems used for business operation.
  - Information on how the initial information security risk assessment aligned with the above architecture is intended to be carried out.

• Information on the methodology to be used in performing the information security risk assessment.

- List of persons and roles intended to be involved in the information security risk assessment process.
- Identification of any third parties to be involved in the information security risk assessment.
- 2. In addition, the organisation needs to submit more detailed information, such as an ICT Asset inventory and a risk assessment. To speed up the process, FOCA recommends using their dedicated templates.
- 3. Receive FOCA's decision through your assigned inspector upon finalization of the change process.

# 4 Reporting of information Security Incidents and Vulnerabilities

As mentioned in the key requirements under point 2.1., maintaining comprehensive records of information security incidents and actions taken is essential for the effectiveness of your Information Security Management System.

# 4.1 Internal Reporting Ch. 4.1 ISS 1 / REV 1 / 30.06.2025

Establish clear internal processes and procedures for staff to report observed or suspected information security events. Procedures and responsibilities should be defined for evaluation of events and decision of which ones have to be considered incidents or vulnerabilities. This encourages a proactive security culture within the organisation.

The following non-exhaustive examples describe some information security incidents that may be considered a reason to report them **internally**.

- Unauthorised access: Any instance where an unauthorised individual or system gains access to data or other systems.
- Data breach: The exposure of confidential information to unauthorized parties, either accidentally or through malicious actions.
- Malware infection: Detection of viruses, worms, ransomware, or other malicious software on the organisation's network or devices.
- Phishing attack: Attempts to deceive employees into providing sensitive information through fraudulent emails or websites.
- Loss or theft of devices: Incidents involving the loss or theft of laptops, smartphones, or other devices containing sensitive information.
- Unlawful modifications: Unauthorized changes to software, data, or network configurations.
- Compromised user accounts: Detection of user accounts that have been accessed or used without authorization.
- Suspicious network activity: Unusual patterns of network traffic that may indicate a potential security threat.
- Social engineering: Attempts to manipulate employees into divulging confidential information or performing actions that compromise security.
- Policy violations: Instances where employees or contractors violate the organisation's security policies or procedures.
- Information security vulnerabilities: Identification of weaknesses in software, hardware, or network configurations that could be exploited by attackers.
- Insider Threat: Malicious or negligent actions by employees or contractors that compromise the organisation's information security.
- Failed security controls: Detection of security controls that have failed to operate as intended, potentially exposing the organisation to risk.

# 4.2 External Reporting Ch. 4.2 ISS 1 / REV 1 / 30.06.2025

Notify FOCA about significant incidents, especially those with potential safety impacts, within specified timeframes. Procedures to identify which incidents and vulnerabilities are to be externally reported should be developed.

The following non-exhaustive examples describe some information security incidents that may be considered a reason to report them internally (IS.OR.215) and externally to FOCA and if applicable to the design approval holder (IS.OR.230).

- All of the above examples, which are considered to have a potential impact on aviation safety.
- Remote Hijacking: Gaining access and control of aviation's critical system which leads to compromised information.
- Supply Chain Attacks: Compromising the supply chain for aircraft parts can result in the introduction of faulty or malicious components, impacting aircraft safety.
- Maintenance System Compromise: Unauthorized access to aircraft maintenance records can result in incorrect or falsified maintenance data, leading to potential mechanical failures.
- In-Flight Entertainment System (IFE) Breach: While primarily for passenger use, a breach in the IFE system can provide a pathway to more critical aircraft systems, posing a security risk.
- Aircraft Communication Addressing and Reporting System (ACARS) Hacking: Unauthorized access to ACARS can lead to the manipulation of flight plans and communication between aircraft and ground stations, potentially causing navigation errors and safety risks.
- Flight Management System (FMS) Tampering: Cyberattacks targeting the FMS can alter flight paths, fuel calculations, and other critical flight parameters, endangering the aircraft's safe operation.

#### 4.3 Reporting of vulnerabilities

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FOCA does not expect or recommend reporting any commonly known vulnerabilities within the vast landscape of software components, such as operating systems and applications. However, if an organisation detects any vulnerabilities with a potential impact on safety and/or with a flavor of novelty, reports as per IS.OR.230 are expected.

The following non-exhaustive examples describe some vulnerabilities that may be considered a reason to report them internally (IS.OR.215) and externally to FOCA and if applicable to the design approval holder. (IS.OR.230).

- Commonly known vulnerabilities within a critical information system (operating system, application) which renders a CVSS Score of 8.78 or higher affecting integrity and/or availability and which cannot be mitigated.
- Weak access controls: Inadequate access controls can allow unauthorized individuals to gain access to critical systems and data.
- Potential wireless communication exploits: Vulnerabilities in wireless communication systems used for aircraft operations can be exploited to disrupt or manipulate data transmissions.
- Legacy, outdated and unsupported systems exposed to the public network may lack the necessary modern security features, making them more susceptible to cyberattacks.
- Detection of compromised components or software from suppliers, which introduce vulnerabilities into aviation systems

<sup>&</sup>lt;sup>8</sup> NIST CVSS Calculator V4.0

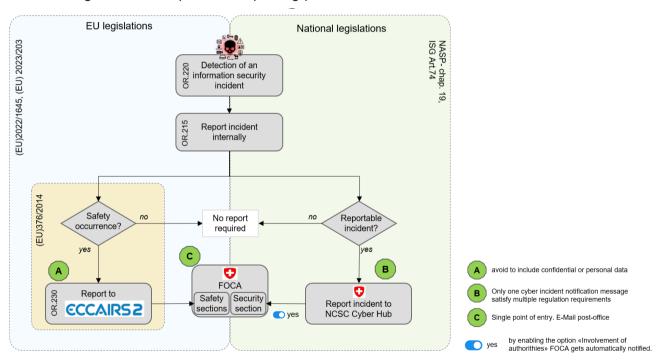
# 4.4 Reporting process Ch. 4.4 ISS 1 / REV 1 / 30.06.2025

Overview of applicable reporting obligations for aviation stakeholders

| Context  | Reporting plat-<br>form    | Recipients | Regulatory Framework                              |
|--|----------------------------|------------|---|
| Incident / Vulnerability with impact                 | ECCAIRS 2.0                | FOCA       | (EU)2022/1645,<br>IS.D.OR.230 (a)(b) <sup>9</sup> |
| on Aviation Safety                                   |                            |            | (EU)2023/203,<br>IS.I.OR.230 (a)(b)               |
| Incidents with impact on Aviation Safety or Security | NCSC Cyber<br>Security Hub | FOCA       | NASP Chapter<br>19.2.4.6 <sup>1011</sup>          |
| Incidents on Critical Infrastructure                 | NCSC Cyber<br>Security Hub | NCSC       | ISG Art.74 <sup>12</sup>                          |

FOCA and NCSC are in the process of developing a solution for aviation stakeholders that satisfies different regulatory reporting requirements while maintaining a single streamlined and straightforward reporting process. This process will be implemented and available to organisation by October 2025.

The following flowchart depicts the reporting process for better clarification.



<sup>&</sup>lt;sup>9</sup> The organisation shall implement an information security reporting system that complies with the requirements laid down in Regulation (EU) No 376/2014 (...). (...), the organisation shall ensure that any information security incident or vulnerability, which may represent a significant risk to aviation safety, is reported to their competent authority.

<sup>&</sup>lt;sup>10</sup> Applicable for airlines, airports and ATM/ANS only

<sup>&</sup>lt;sup>11</sup> Cyber attacks with a potential effect on either aviation safety or aviation security **shall** be reported to FOCA according to the existing reporting channels

<sup>&</sup>lt;sup>12</sup> Applicable to all organisations which are not specifically excluded in "Verordnung über die Cybersicherheit CSV" Art. 12 d.

This reporting structure combines the currently valid requirements from various legislations, which make it easier for organisations. It is also worth noting that the organisation could request any support it may need from the NCSC directly through this notification.

The onboarding to the Cyber Security Hub of the NCSC is a simple one time process, which can be initiated <a href="here">here</a>.

#### 4.5 Collaboration Across Stakeholders

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Share relevant incident information with other entities in the aviation ecosystem to enhance collective security resilience.

All the staff involved have to be properly trained about the respective procedures and processing/handling of reports.

#### 5 ISO/IEC 27001 Certification

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An organisation with a current ISO/IEC 27001 certification is **not** automatically compliant to the requirements of Part-IS, even though the requirements for an ISMS that are specified by Part-IS are in most parts consistent and aligned with ISO/IEC 27001.

However, Part-IS introduces provisions that are specific to the context of aviation safety. If an ISO/IEC 27001-based ISMS is already operated by an entity for a different scope and context, it can be adapted and extended to the scope and context of Part-IS based on an analysis of the scope and gaps. In order to take credit from ISO/IEC 27001 certifications to achieve compliance with Part-IS, aviation safety needs to be included in the organisational risk management, with the relevant risk acceptance level determined by the applicable requirements. Moreover, for a mapping between the main tasks required under Part-IS and the clauses and associated controls in ISO/IEC 27001, refer to Appendix II of the published Acceptable Means of Compliance and Guidance Material (AMC & GM) to Part-IS.

A reference to a dedicated document can be found in chapter Online Resources and References.

#### 6 Online Resources and References

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- EASA Updated Guidance Material
- EASA Guidelines Part-IS oversight approach
- Easy Access Rules for Information Security
- EASA Cyber Security
- EASA FAQ General Cyber Security
- EASA FAQ Part-IS
- European Centre for Cybersecurity in Aviation, ECCSA
- FOCA Aviation Cybersecurity
- FOCA GM/INFO CL Management System
- National Cyber Security Centre Switzerland, NCSC

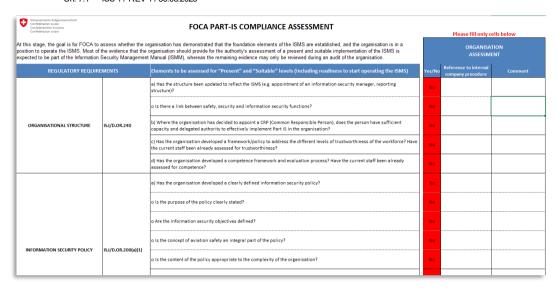
Please report broken links to <u>cybersecurity@bazl.admin.ch</u>.

#### 7 Annex

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#### 7.1 Part-IS Compliance Checklist

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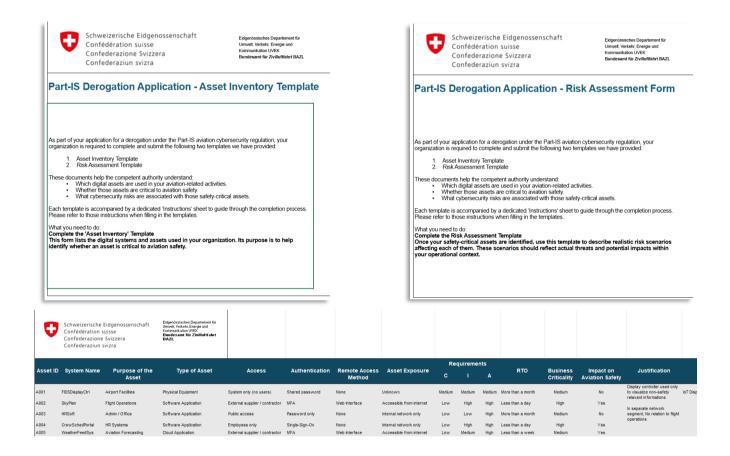


The template is available on the FOCA Website – Information Security under the "Publication" tab.

# 7.2 ICT-Asset Inventory and Risk Assessment for Derogation Ch. 7 ISS 1/ REV 1/30.06 2025

The purpose of an ICT asset inventory is to provide a comprehensive, up-to-date record of all ICT assets within an organisation to help assessing the decision of a derogation application. That inventory helps the FOCA to understand, which digital assets are used in your aviation related activities, and-whether those assets are critical to aviation safety.

As per IS.I/D.OR.200(e) a decision on a derogation approval shall be based on a documented information security risk assessment carried out by the applicant organisation or an assigned third party. In accordance with OR.205(c), this information security risk assessment shall identify the information security risks which may have a potential impact on aviation safety. The purpose of that document is to assist the organisation in this task.



The template is available on the FOCA Website – Information Security under the "Publication" tab.